

**Mardon, Sarah (Licensing)**

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**From:** [REDACTED]  
**Sent:** 26 November 2018 15:13  
**To:** Mardon, Sarah (Licensing)  
**Subject:** Re: Bollywood Tiger

Hello Sarah .. my address is [REDACTED] 3LP

Sent from my iPhone

On 26 Nov 2018, at 1:41 pm, Mardon, Sarah (Licensing) <[Sarah.Mardon@huntingdonshire.gov.uk](mailto:Sarah.Mardon@huntingdonshire.gov.uk)> wrote:

Dear [REDACTED]

Thank you for your email.

I can confirm the points you raise are considered as relevant under the terms of the Licensing Act 2003. In order for your representation to be considered by the Licensing committee please could you confirm your full address.

Kind regards

Sarah Mardon  
Licensing Officer

Huntingdonshire District Council  
Pathfinder House  
St. Mary's Street  
Huntingdon  
PE29 3TN  
[www.huntingdonshire.gov.uk/licensing](http://www.huntingdonshire.gov.uk/licensing)

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From: [REDACTED]  
Sent: 26 November 2018 10:10  
To: Mardon, Sarah (Licensing)  
Subject: Bollywood Tiger

Sent from m [REDACTED]  
My name is [REDACTED] above mentioned premises .. over the years I have had to go around , or telephone, and speak to Tahir Jaks about the late night noise and music coming from the premises .. when the music is so loud that my ornaments rattle, and I have to turn my tv up !! it interferes with the enjoyment of my home . Let alone my sleep !! He always has an excuse i.e. It's a "private party " etc ..or "he is on his last song now" .. ( when he has a singer on ) he never seems able to close the premises either on time .. and on Saturday Nov 10th I had to call him at 11-45 to turn the music off .. he said he would .. but all he did was turn it down , in the end I called the police at 12-05 .. there has been , in the past , shouting and fighting outside mine , which can be frightening .

When he has closed the gates at the side of the premises , I hear people knocking on the front door / window to be let in .. this is usually after hours too !! .. I think I have been very tolerant and fair .. as I've always tried to reason with him personally face to face .. but he has a habit of going quiet for a time , and then he starts all over again .. He has no respect for the fact that his restaurant is in a residential area , and the noise level / mess / fighting , over the years , just seems to get worse .

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## Mardon, Sarah (Licensing)

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**From:** [REDACTED]  
**Sent:** 26 November 2018 17:01  
**To:** Mardon, Sarah (Licensing)  
**Cc:** [REDACTED]  
**Subject:** Bollywood Tiger Yaxley

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sarah

Your name has been passed to me as one of the residents close to the Bollywood Tiger restaurant in Yaxley.

I live at [REDACTED] Bollywood Tiger restaurant in Yaxley. I have been living there for over 14 years, and was part of a group of neighbours who were concerned when the Bollywood was due to change ownership from being a hairdressers when this happened back in 2012.

At that time, our concerns were simply over:

- (i) parking as there is only street parking for what was to be an 80 seater premises (parking was already at a real premium for residents in the evening)
- (ii) the smell of curry particularly for those of who are closest to their premises.

In spite of signing neighbourhood petitions, and going to council meetings to represent our concerns, permission was still granted for the restaurant to go ahead. We were completely baffled at how this decision went ahead at this time and felt ignored by the council, however we had no choice but to accept it, and we sincerely hoped that our concerns would end up being unfounded.

From that day, as a neighbourhood we have collectively struggled with numerous counts of crime and disorder, public nuisance and public safety.

Initially, we would each speak to Jaqs individually with our complaints. I personally believe that I have tried everything from being as nice and neighbourly as possible, through to being very angry over the years. He does not accept responsibility, he always has an excuse, he tells barefaced lies, he has a complete lack of respect for the residents close to his premises and nothing ever changes, regardless of your approach with him. As a neighbourhood, we have since then, started to work together to try to find some resolution to the matter. We badly need some action to take place to end our frustration and misery.

There is no order to what is detailed below, although I have grouped my views of the issues (though a number of them would fall into more than just one grouping) to highlight some of my experiences and concerns:

### Public Nuisance

- Random vehicles abandoned on back lane restricting resident parking - included a fish n chip van that was there for several months, and two small mini & Citroen c1 - they were clamped as untaxed without mot and insurance several times. Lots of us neighbours have asked Jaks to get abandoned vehicles moved lots of times!
- People regularly leave the BT out of the side gate, urinate against the back wall and then return to the BT
- Cigarette butts, bottles and glasses are often left on the path and the road from staff and customers who don't worry about the mess that they leave
- The paint has flaked off the walls and the building is very unsightly - yet they are on a road of listed buildings. They promised to make it look nice as part of the permission to be there and have failed to deliver to that promise
- The smell of cooking - I sometimes can't open my lounge windows, or windows in 2 of my 3 bedrooms, as they look out directly onto the street and I don't want the smell of curry in my house

- Through the summer, there is on occasions another distinctive smell of drugs at night - that too comes into my bedroom if I have the windows open on a warm night and people are at BT late
- Live music always goes on past the time it is supposed to have stopped. Jaqs wont comply with times unless you actually go in there and create a fuss. The bands / music is located upstairs in the restaurant and in the summer they open the upstairs restaurant windows – this means that when the music is playing loudly as it always is, it badly disrupts the evening for all residents anywhere near.
- Regularly, new arrivals will suddenly arrive from around 10.30 and even though the side gate is locked, this is purely for appearances as they are let get in at the front. Sometimes these people stay and sometimes they are gone quite quickly – it's almost like they have gone to pick 'something' up late when no one is about.
- Staff will regularly come outside late at night to make phone calls and then always talk in extremely loud voices walking up and down or just hovering right outside my house. Apart from the loud noise of the talking, it's also intimidating as you don't understand what they are saying.
- People can be heard clearly in the back yard late at night where they go to smoke – often the bad language and loud volumes mean you can't sleep when you have work the next morning, or they will be upstairs where they can't be seen. Curtains are kept closed to obscure views as they know that neighbours started filming what was going on.
- Several calls to police due to fights and noise levels. I have phoned 5 or 6 times when its particularly bad and my now [REDACTED] daughter [REDACTED] has also phoned 4-5 times. Jaqs is not intimidated by the police and I have heard him making his excuses to the police who have turned up and he chats away with them seeming to be a very reasonable person, and then gets away with it.

#### Public Safety

- [REDACTED] boyfriend was threatened and headbutted when he challenged a male Asian customer from BT who had actually reversed his car into mine and dented it.
- Smashed glass outside, often! This has caused several car and cycle tyre issues and is a real danger to the many dogs that are walked along that stretch.
- At one stage there was lots of water regularly coming from the outbuilding next to the gate onto the street – especially dangerous in the ice as I saw dog walkers and pedestrians often on this bit of path. I haven't seen the water lately, so not sure if they have sorted this now.
- A young man had his face glassed earlier this year in a fight that got out of control late
- I saw a loads of youths coming out of the Bollywood either drunk or drugged that wouldn't go away and they were letting off gas canisters and climbing over all of our cars parked along the street. They were intimidating cars by surrounding them as they turned into Chapel St and thumping the cars.
- Staff park all over the pavement close to the gate on Chapel St, so members of the public can barely walk on the path and often have to go onto the road to get by. Staff also often block / part block access into and out of Back Lane with careless parking.
- He has caused rat problems for neighbours and his hygiene rating as a restaurant is poor.

#### Protection of Children from Harm

- [REDACTED] was a waitress there when it first opened. Jaqs employed a few locals to start with as he had promised to source staff locally to help neighbourhood employment as one of his promises to the council. She was bullied and intimidated on every shift as were her colleagues at the time.
- [REDACTED] hoovered up what she believes to be Cocaine on one of her shifts. She was badly told off for this.
- [REDACTED] was threatened, and literally thrown over the bar by one of their staff which Jaqs excused by saying the delivery driver was on drugs and refused to give him even a verbal warning - this is why she left.
- Jaqs has employed several very young girls and has treated several of them very badly. He is known to ask them to work long hours and not pay them well, getting their wages wrong

#### Crime and Disorder

- Video of Jaqs snorting cocaine from top of toilet in Bollywood hit Facebook
- Lots of late night fights, loud swearing, rows. It is all very frightening at the time as it escalates quickly and then gets out of control. You worry that it will spill onto your property, and I worry for my car that is parked on the side of the road all the time (especially given it has already been damaged once by his staff). I am also anxious that by complaining I will bring trouble to my door. I just want it to stop.

- It is reported that the house that they rent on Blenheim Way is a home for drugs, and people who may be in hiding.
- Immigration control have been there a few times. Staff are known to be paid off books and under minimum wage.

In summary, because the restaurant isn't good, the respectable people now stay away. Their custom has reduced, and now tends to be less reputable people. This means trouble seems to be increasing and some people even come looking for trouble just for fun. It has turned what was a quiet, clean and peaceful neighbourhood into an unpleasant place to live. A number of us are now very frustrated residents who do not know what else to do to see things change.

Your help will be much appreciated to this end and I am happy to discuss by phone or face to face if it will help. Thank you Sarah.

[Redacted]

Please consider the environment before printing this email

[Redacted]



**Mardon, Sarah (Licensing)**

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**From:** [REDACTED]  
**Sent:** 28 November 2018 22:49  
**To:** Mardon, Sarah (Licensing)  
**Subject:** Re: Bollywood Tiger, Yaxley

Hi Sarah

Yes please, I would like it to be included in the Premises Licence Review.

Many thanks

[REDACTED]

On 28 Nov 2018, at 3:34 pm, Mardon, Sarah (Licensing) <[Sarah.Mardon@huntingdonshire.gov.uk](mailto:Sarah.Mardon@huntingdonshire.gov.uk)> wrote:

Dear [REDACTED]

Thank you for your email.

Please may I clarify, are you intending this email to be taken as a representation to be included for the current Premises Licence Review application that is currently under consultation.

Kind regards

Sarah Mardon  
Licensing Officer

Huntingdonshire District Council  
Pathfinder House  
St. Mary's Street  
Huntingdon  
PE29 3TN  
[www.huntingdonshire.gov.uk/licensing](http://www.huntingdonshire.gov.uk/licensing)

-----Original Message-----  
**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** 27 November 2018 06:59  
**To:** Mardon, Sarah (Licensing)  
**Subject:** Bollywood Tiger, Yaxley

Dear Sarah

I would like to put in a complaint to the council regarding the Bollywood Tiger restaurant in Yaxley.

Unfortunately it has got to the stage where the crime and disorder emanating from this restaurant is intolerable. The constant broken glass in the street outside and fighting late at

**night in the street is not acceptable to the local residents any longer. Public safety is at risk, the owner has no regard for the protection of children from harm and the whole situation has resulted in the restaurant being a public nuisance.**

**Myself and many other local residents have had enough of hearing the sirens of our police force being called to keep the place under control late at night and into the early hours of the morning.....what a waste of public resources which could be put to a lot better use rather than attending to drug and alcohol induced disturbances at these premises on a regular basis.**

**Something needs to be done as the whole situation has now got totally out of hand.**

**Regards**



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**Mardon, Sarah (Licensing)**

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**From:** [REDACTED]  
**Sent:** 28 November 2018 15:53  
**To:** Mardon, Sarah (Licensing)  
**Subject:** Re: BOLLYWOOD TIGER-MAIN STREET, YAXLEY

Hello Sarah  
Yes that is correct, thank you.  
Kind regards [REDACTED]

On Wednesday, 28 November 2018, 15:50:02 GMT, Mardon, Sarah (Licensing)  
<[Sarah.Mardon@huntingdonshire.gov.uk](mailto:Sarah.Mardon@huntingdonshire.gov.uk)> wrote:

Dear [REDACTED]

Thank you for your email.

Please may I clarify, are you intending this email to be taken as a representation to be included in the Premises Licence Review application that is currently under consultation.

Kind regards

Sarah Mardon

Licensing Officer

Huntingdonshire District Council

Pathfinder House

St. Mary's Street

Huntingdon

PE29 3TN

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## **Mardon, Sarah (Licensing)**

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**From:** [REDACTED]  
**Sent:** 09 December 2018 20:52  
**To:** Mardon, Sarah (Licensing)  
**Subject:** BollyWood Tiger Yaxley

Hello Sarah, Please find below my official complaint about the BollyWood Tiger in Yaxley,

I live at [REDACTED] I have lived here for 11 years. Since the BollyWood Tiger opened we have been plagued with issues, disturbances fighting and having to call the police numerous times. Individually as neighbours we have approached the proprietor but he makes no effort to run a respectful business, has no respect for his neighbours, or the law and is a nuisance in a quiet part of the village. In the last few years the situation has got much much worse and has now become a nightmare. You have the detailed logs I have sent to the council however here is a selection of issues for your info.

I want to add that over the years I have tried to have rational conversations with the proprietor about some of these issues, but it's always been swept aside, even at times with an attempted bribe for the neighbours to come and "have a free meal to talk about it". However the issues are now at the point where I haven't been in to the place for 6 months as I wouldn't feel safe going through the door.

The list of issues an individual disturbances are endless but I have highlighted my main concerns below covering areas of public nuisance, public safety, protection of children from harm and crime and disorder, in no particular order.

Cigarette butts and beer bottles in my front garden, on my drive, constantly - The staff smoke here after dark and throw their cigarette ends on the drive - I have even seen them sitting on my drive smoking during darkness. or sitting on the wall inside my property where they can't be seen from the road.

The building is an absolute eyesore, in a conservation area pain and wall surface literally falling apart. Staff and delivery drivers dump their cars everywhere, basically blocking the road junction with Back Lane. We have had 'scrap' vehicles left for weeks on end and frequently clamped or towed away. For months there was a chip van belonging to the owner left outside jacked up on.

The smell of cooking particularly on weekends is awful and spoils the enjoyment of living here. I have talked with the owner and of course he always has some excuse about the filters or the door being left open.....

Cannabis being smoked in the beer garden, obvious from the smell as you walk past, at times, during the summer

Running 'standard opening' hours until 11.30 Pm despite his planning permission being until 11pm. The council are well aware of this but have taken zero action.

Noise of people entering and leaving late at night, well after midnight rattling the gates and shouting 'jacks'.

Music nights - Very, very loud music nights going on until well after permitted opening hours, beyond midnight, frequently. So loud that the house shakes at times.

Food wrappers, glasses and beer bottles in the street outside on Saturday and Sunday mornings - He has until recently made no attempts to clean this up. It's a disgrace and a serious safety hazard -

Frequently we wake to smashed glass everywhere up and down the road. Of course he will argue that this is the pub but taking a few fragments in with his branded glasses leaves him little room to argue, which I have done on occasion.

Last year during the tour of cambridgeshire bike race I found my son sitting on the pavement next to a pile of vomit that had not been cleaned up - nice.

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